

MPP NORTHERN COVID-19 SUPPORT DIRECTORY

Pacific Covid-19 Vaccination Healthline: 0800 211 221

LIST OF FOOD SUPPORT BY PASIFIKA FUTURES

PACIFIC PROVIDERS	
The Fono	<i>Europa Kupu – Whānau Ora Manager</i> <i>Phone: 0800FONO4U / 0800 366 648</i> <i>Email: Feleoko@thefono.org</i> <i>Private message The Fono's Facebook page: The Fono Facebook</i>
The Village Community Services Trust	<i>Alena / Maliena Jones – General Manager</i> <i>Phone: 021 845 535</i> <i>Food parcel request link</i>
Tongan Health Society Inc. Langimalie	<i>Seini Latu</i> <i>Phone: 021 902 029</i> <i>Tupou Tavalea</i> <i>Phone: 021 654 546</i>
Mt Wellington Integrated Health Centre	<i>Toka Bates</i> <i>Phone: (09) 276 8640</i> <i>John Kiria</i> <i>Phone: 021 023 77746</i>
HAMILTON K'aute Pasifika	<i>Leinati Lima</i> <i>Phone: 022 060 6490</i>

LIST OF FOOD SUPPORT IN AUCKLAND

Directory of all foodbanks: [Family Services Directory](#)

AUCKLAND WIDE	
Family Services Directory	https://www.aucklandemergencymanagement.org.nz/covid-19#item2 Contact Auckland Emergency Management on 0800 22 22 00 to discuss your needs. Services and Support: https://www.aucklandemergencymanagement.org.nz/media/aldout3p/covid-19-welfare-services-and-support.pdf To book a call with a translator email: aeminfo@aucklandcouncil.govt.nz
Vinnies Auckland	Onehunga, call 09 815 6122 or 0800 680 090
We Salvation Army	https://www.salvationarmy.org.nz/centres/#!/welfare or call 0800 53 00 00
Auckland City Mission	If you need a food parcel, please call the team on 0800 223 663. Your needs will be assessed and you will be given the address to pick your box of food up, as well as a time. Please note we do not deliver food parcels.

WEST AUCKLAND	
Vision West	The Foodbank Project – Email: brook.turner@visionwest.org.nz Ph: 0800 887 667 to register interest
Hope Centre Foodbank	Open 10.00am-3.00pm Wednesday, Thursdays, Friday. Pick-up only – 4109 Great North Kelston, West Auckland. Email: hopecentrefoodbank@gmail.com Ph: 0210 804 8436

Care Waitakere (Te Atatu residents only) –	Register for food parcel – Email: admin@carewaitakere.org.nz or call 09 834 6480 Open Monday – Friday from 11am-2pm. Appointment only pick-up.
Village Community Trust	Open 10.00am – 3.00pm, Tues, Wed, Thurs and Friday Must register: https://form.jotform.com/210136456103847 Pick-up only, allocated timeslot after rego. Contact: 021 845 535

CENTRAL AUCKLAND

Orakei Foodbank	Call 09 521 5712 to leave a voicemail. Please state how many persons in the family, location and contact number. Deliveries are Tuesdays and Fridays to Orakei, Kohimarama, St Heliers and Mission Bay.
Combined Churches Mt Roskill	Register at office@hillschurch.nz Hillsborough Road, a representative will call you back for more information. Foodbank service available. Hours: Monday, Wednesday, Friday 9.30 -12 noon.

SOUTH AUCKLAND

South Seas Healthcare	Food support to enrolled population and church groups in South Auckland. Pick up only from 14 Fair Mall, Shop 9-12 Otara. South Seas Contact Solo Seiuli-Aiono solo.aiono@southseas.org.nz 14 Fair Mall, Otara, Manukau. Contact: 027 303 0064
Affirming Works Otahuhu	Food Parcels, allocated times for pick-up only. Ring to do a quick assessments Call 0800 023 3476, Monday – Saturday, 10.00am – 3.00pm Address: 9 Moe Street, Otahuhu Email: food@affirmingworks.org.nz
Mangere Budgeting Services Trust	Services for Budgeting, Education, Housing Advocacy, Food Parcels (criteria applies) and Social Service Support to the community of Mangere and South Auckland. Contact: appointments@mbst.org.nz (09) 275 2266 (0508) 22 22 83 www.mangerebudgeting.org.nz Monday to Friday. 9am to 4pm. Financial capability: Auckland Central and South ONLY.
Papakura Marae Society Incorporated	We deliver Marae and home based health, education and social services. 29A Hunua Road Papakura 2110 . Contact: admin@papakuramarae.co.nz (09) 297 2036 (021) 519 812 www.papakuramarae.co.nz Monday- Friday 8:00am - 5:00pm Some charges may apply. Referral may apply.
St Marks Church Pakuranga	Food bank and general assistance for Pakuranga, Howick, Flat Bush and Panmure. Call Citizens Advice Bureau first for referral: Citizens Advice Bureau Pakuranga: 09 576 8331
Budgeting & Family Support Services Mangere Tuakau	Food parcels and face masks available at Mangere and Tuakau. Call first to request, bring ID and proof of address. Mangere- 09 275 2255 Tuakau- 09 236 9804
Akal Foundation	All packages allocated, check Facebook for when next available. Free packages, delivery available. Call or text for more information 021 297 2602

Otara Kai Village	Food packages and face masks for people living in Otara and Papatoetoe regions. No registration needed, pick up from 120 East Tamaki Road, Otara, or delivery (pending needs). See Facebook for updates. Located 120 East Tamaki Road, Ōtara, AUCKLAND Ōtara Town Centre (in front of Jetts Gym) https://www.facebook.com/TheOtaraVillage
Otara Health Charitable Trust	Provide Otara Food Bank for families living in Otara or Papatoetoe. Please register in their system and bring ID and proof of address. Open Fri 12-2.30pm. Register through Facebook, supplies are usually all allocated by Friday. Location in Otara town centre 022 477 8536 Message the Otara Health Facebook page or email: tua@otarahealth.org.nz , julia@otarahealth.org.nz or mark@otarahealth.org.nz otherwise call 09 274 8355.
Rawiri Community House	Food parcels. Walk in only, 1 Rata Vine Drive, Wiri. Mon-Fri 10am-2.30pm. No registration necessary, no criteria for accessing help. Also distribute free modems, see Facebook for details. 09 263 8202 or email Liz@rawiri.org . Also providing housing support https://www.facebook.com/rawiri.org/
Ngā Whare Waatea Marae, Favona	Phone appointments only - Open Mon–Fri, 10am–2pm. Head to the Marae at 31 Calthorp Close, Māngere with ID. Wait in car and staff will get to each person one at a time, asking relevant questions as needed. 0800 686 232 (0800 MUMAFB) Weekdays 9.45am - 2pm
South Auckland Christian Foodbank, Papatoetoe	(they usually support the Ōtāhuhu foodbank when it is operating; seem to be busy as they have a <u>COVID-19 urgent fundraiser going</u>) <u>Contact Ian 0508 CHANGE LIVES / 027 477 1092 / ian@sacbf.org.nz</u>

MINISTRY OF SOCIAL DEVELOPMENT SUPPORT

COVID-19 - Work and Income link to Check What You Can Get: [Check what you might get \(msd.govt.nz\)](https://www.msd.govt.nz/your-support/what-you-can-get)

Link to the COVID-19 Support page on the Work and Income benefit: [Benefits and payments - Work and Income](https://www.msd.govt.nz/your-support/what-you-can-get/benefits-and-payments-work-and-income)

MSD SUPPORT	
Emergency benefit for temporary visa holders	If you've got a temporary visa and are in financial hardship, we may be able to help you with an Emergency Benefit. Applying for this benefit won't affect any visa application you may have with Immigration New Zealand. This support is ending on 31 August 2021. More information here
Wage Subsidy Scheme August 2021	Helps eligible businesses to continue paying employees and keep them on. The subsidy will pay \$600 for full-time employees and \$359 for part-time employees and applications can be made from 20 August. More information here
Short-Term Absence Payment	Provides businesses with a one-off (once per 30 days) payment of \$359 for employees who must miss work due to a COVID-19 test and can't work from home. More information here
Leave Support Scheme	The COVID-19 Leave Support Scheme is available for employers, including self-employed people, to help pay their employees who need to self-isolate and can't work from home. More information here

ROUGH SLEEP SUPPORT

Supporting people who are homeless or vulnerably housed during COVID-19.

AUCKLAND-WIDE	
Auckland City Mission	09 303 9200 or 0800 223 663. Ongoing checks on health and wellbeing, alongside providing essential supplies including: - Food - Clothing Conducted over the phone and in person - Adhering to Ministry of Health Guidelines
Kāhui Tū Kaha	0800 855 755 Shelter and mental health support

WEST AUCKLAND	
VisionWest	Phone: 09 818 0706 housingfirst@visionwest.org.nz Supporting with emergency accommodation
Housing First	09 531 4040 Emergency accommodation

CENTRAL AUCKLAND	
Merge Café Merge Community, Street Reach and Navigators	453 Karangahape Road, Auckland Central Food parcels, shelter, and more Available between 10:30 and 11:30, Monday to Friday, for peer support relating to housing and benefits.

SOUTH AUCKLAND	
Link People	0800 932 432 Emergency accommodation and service navigation

WIDER SOCIAL SERVICES- PACIFIC PROVIDERS

Vaka Tautua Health and Social Services Provider	0800 OLA LELEI / 0800 652 353 HELPLINE Monday – Friday 8.30AM-8.30PM Free Pacific Helpline for Auckland Region
CIDANZ Cook Islands Development Agency New Zealand	If you need Family Support Package please contact us on rouruina@cidanz.co.nz or janet@cidanz.co.nz Mandate is to increase social and local economic development by supporting individuals and families to actively participate in initiatives that can generate financial wellness. https://www.cidanz.co.nz/
LeVa	https://www.leva.co.nz/ Phone: 09-261 3490

Health and Wellbeing	Email: admin@leva.co.nz
Mapu Maia Problem Gambling Services Counselling	Provide free and confidential counselling services by email, phone or video call to anyone who needs support. Counselling Support: Talatalanoa Services in English, Samoan and Tongan. Public Health Programmes: Zoom Presentations, Keep Ups Podcast, O le soifuaga atoatoa, Sensing Bros can be accessed here Email: help@mapumaia.nz Phone: 0800 21 21 22
Pacific Homecare Trust Disability and Elderly Services to Pasifika in South Auckland	Pacific Homecare Trust under Covid-19 restrictions are still providing support to families- get in touch with the team if you require their support. Providing home-based healthcare throughout the South Auckland region to the disabled and the elderly community who wish to stay living at home, but who need assistance. Email: info@pacifichomecare.org.nz Phone: 09 274 9153
Fonua Ola Free Community Social Services in South West Central and East Auckland.	https://www.fonuaola.org.nz/ Cultural Social Work Support, Cultural Youth Work Support, Family-Centred Counselling, Financial Capability, Family Harm Intervention, Parenting Programme, Whanau Ora Support. Email: info@fonuaola.org.nz Phone: 09 903 9960
Affirming Works	https://affirmingworks.org.nz/ Supporting Pasifika community through mentoring services, programmes and social enterprise. (Also delivering Food Parcels see above- under South Auckland section) Email: a-w@affirming.org.nz Phone: 09 276 6538
Penina Trust Mental Health, Addiction, Housing Services in South Auckland	https://www.peninahealth.org.nz/ COVID-19 Update: Penina Trust are still running as essential services, however; we have cut down our face to face visits and meetings, and other procedures have been put in place to protect our service-users, tenants, and staff, while still providing our services. We are also available to hold over-the-phone and video call meetings. Please contact us as normal and we will respond accordingly. Phone: (09) 269 7989 Email: admin@peninahealth.org.nz